In case of purchasing the Galaxy Z Fold 5 | Z Flip 5 During a period starting from August 3, 2023, until September 30, 2023, or until the stock runs out, from Samsung stores, authorized retail stores, or Samsung e-store only in the Arab Republic of Egypt, the customer gets a set of gifts and services, which are:

- Buds 2 Pro
- Discounted insurance on the internal monitor for a period of 24 months.

## **Buds 2 Pro Terms and Conditions:**

• If you purchased the Galaxy Z Fold 5 | Z Flip 5 During the period starting from August 3, 2023 until September 30, 2023, or until stocks last, the customer will get (Buds 2 Pro).

## Screen Insurance Terms and Conditions:

- The offer is valid for 24 months from the date of operating the device.
- Additional insurance includes the possibility of changing the internal screen of the phone only once from the date of operating the device.
- Customer data is recorded by following the following steps:
  A. Go to the Samsung Members app installed on the device.
  B. Go to the benefits section and click on the offer ad.
  C. Complete the personal data registration form. After completing the registration, a confirmation message will be sent to the customer.
- If the customer does not register the required data, or if any of the terms and conditions are not available, or incorrect data is registered from the customer on the Samsung Members application, the customer becomes ineligible to benefit from the offer, and Samsung has the right to cancel the offer automatically.
- The insurance offer against screen breakage includes damages that may be caused to the internal screen only, and any damage to any of the other parts of the phone is not covered under any circumstances.
- To take advantage of the offer of the possibility of changing the screen in the event of damage to the screen, the customer who is eligible for this offer must go to the nearest Samsung service center and present the purchase invoice for the device and the IMEI number.
- To find out about Samsung maintenance centers, please call 16580 24 hours a day, 7 days a week, or visit the Samsung Egypt website.
- The customer shall bear 20% of the total price of the monitor, according to the price announced at the authorized service centers.

## General terms and conditions:

- This offer is valid from August 3, 2023, to September 30, 2023, or until stocks last.
- This offer is valid on Galaxy Z Fold 5 | Z Flip 5 that was purchased from Samsung stores, authorized retail stores or Samsung e-shop only in the Arab Republic of Egypt with a local warranty in the Arab Republic of Egypt only.
- The customer's benefit from the offer is the responsibility of the customer, recognizing that Samsung is not responsible for any loss and / or damage that may befall the customer, of any kind, that may arise or be related to this offer.
- Samsung will not be liable to the customer or the installment service providers for any costs and damages of any kind related to the purchase or resulting from the use and/or inability of the customer to use this offer or for any other reason.
- Samsung shall not be responsible for the quality of services and products provided by the companies participating in this offer.

- Samsung reserves the right, at its sole discretion, to make any amendment, cancellation, or addition to any of these terms and conditions, on an exceptional basis, at any time and without giving reasons.
- In the case of purchasing products in installments through installment service providers, Samsung will not be liable to the customer or the installment service providers for any costs and damages of any kind related to the purchase or resulting from the use and/or inability of the customer to use this offer or the breach of the service providers installments or customers with their obligations or for any other reason.
- Each of Samsung, sister companies, subsidiaries and authorized distributors shall not be liable / responsible / or obligated in any way to fulfill any purchase request in the event of a sovereign decision being issued or any change in laws or regulations that may affect the import of the product purchased from Samsung Egypt.
- Any dispute of whatever nature, whether it is directly or indirectly related to these terms and conditions, or to the customer's participation in the offer, is subject to the provisions and interpretation of the laws and regulations in force in the Arab Republic of Egypt, and is resolved, settled, and considered by the competent courts in the Republic of Egypt. The Arabian Egypt.